

# Half Year Results

STREET, NO. 2022

for the six months ended 30 November 2015 21 January 2016

# nccgroup

## Agenda

- Highlights
- Growth track record
- Group financial performance
- Escrow
- Cyber security landscape
- Assurance
- Domain Services
- Current trading & outlook
- Appendix



# Highlights

50%



Group revenue up 50% to £93.5m

Assurance revenue up 57% to £73.8m Escrow revenue up 7% to £16.4m

7%

26%

Adjusted Group operating profit up 26% to £15.7m 33%

Assurance operating profits up 33% to £10.3m Escrow operating profits up 4% to £9.2m

4%

11%

Adjusted fully diluted earnings per share up 11% to 5.0p

# 15%

Interim dividend up 15% to 1.5p 1,800

Employees worldwide 250

FTSE 250 listed company

£92.6

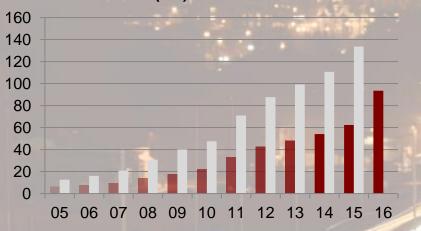
Acquisition of Fox-IT on 27 November 2015 for £92.6m

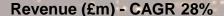
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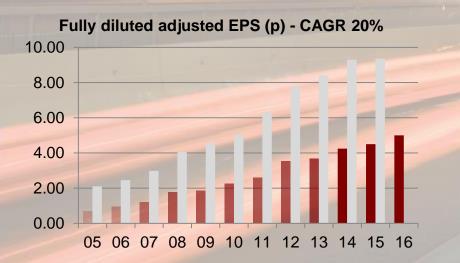
Offices worldwide

3

# 15 consecutive years of record growth

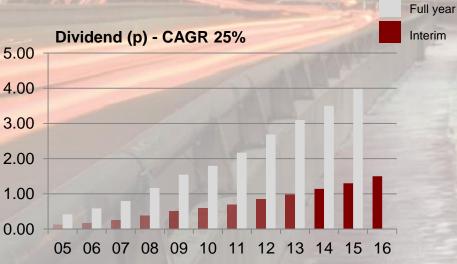






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#### Adjusted operating profit (£m) - CAGR 17%





## Revenues

	2015 (£m)	2014 (£m)	Growth	Organic
Escrow UK	12.0	11.3	7%	7%
Escrow Europe	1.6	1.6	3%	3%
Escrow US	2.8	2.5	10%	10%
Escrow	16.4	15.4	7%	7%
Security Consulting	59.7	36.1	65%	13%
Software Testing & Web Performance	14.1	10.8	31%	31%
Assurance	73.8	46.9	57%	17%
Domain Services	3.3	-	-	-
Total revenue	93.5	62.3	50%	17%



# International mix of revenue





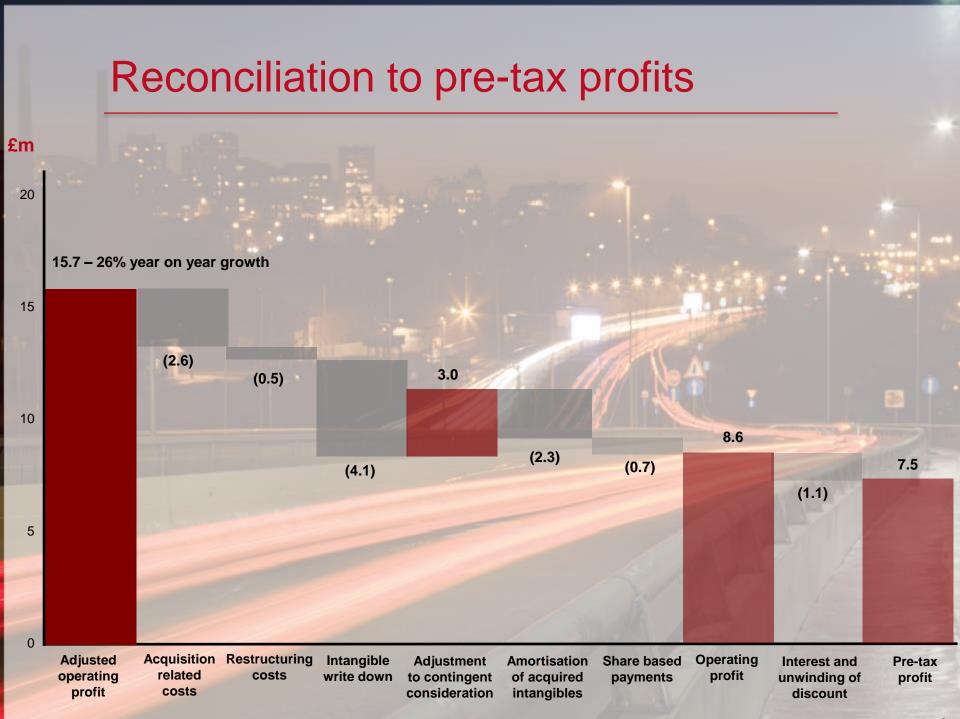
# **Operating profits**

	Margin (%)	2015 (£m)	2014 (£m)	Growth
Contribution				1.2
Escrow	56%	9.2	8.9	4%
Assurance	14%	10.3	7.7	33%
Corporate	98 - <i>1</i> 94	(2.8)	(2.3)	20%
Adjusted operating profit pre Domain Services	19%	16.7	14.3	17%
Domain Services		(1.0)	(1.9)	47%
Adjusted operating profit	17%	15.7	12.4	26%



# Earnings per share & dividends

	2015 (£m)	2014 (£m)	Growth
Adjusted operating profit	15.7	12.4	26%
Adjusted pre tax profits	14.9	12.1	24%
Adjusted fully diluted EPS	5.0p	4.5p	11%
No. of fully diluted shares (m)	236.6	211.4	12%
Interim dividend per share	1.5p	1.3p	15%





# Cashflow

	2015 (£m)	2014 (£m)
Cash generated from operations	7.9	11.7
Net interest paid	(1.1)	(0.4)
Income taxes paid	(3.4)	(0.7)
Capital expenditure	(5.5)	(9.7)
Acquisition of businesses	(78.0)	(2.3)
Cash balances from acquisition	1.8	- 1
Dividends paid	(6.1)	(4.9)
Cash (outflow)/inflow before financing activities	(84.4)	(6.3)
Receipt of bank loans	27.9	2.1
Proceeds from issue of first tranche of shares	62.4	0.3
Increase in cash in the year	5.9	(3.9)



# Cash, capital & banking

- Net debt £73.1m before second part (£63.2m) of equity raise (£31.3m at Nov 2014)
- Facility increased to £80m RCF, £30m term loan plus £5m overdraft to Nov 2020
- Strong underlying cash conversion at 116% of operating profits (105% in 2014)
- Capital expenditure £5.5m (2014 in £9.7m)
  - Domain Services development costs £1.9m
  - Group offices, operational IT systems, infrastructure & product upgrades £3.6m
- Future maximum deferred consideration due £21.1m
  - FortConsult £1.7m June 2016
  - ArmstrongAdams £1.9m August 2016
  - Fox-IT €10m plus €2.5m shares in Nov 2016 & 2017
  - Open Registry €2.8m Feb 2018



# **Escrow**

### **Escrow**

Revenue £16.4m

Contribution £9.2m

n **Margin** 56%

Headcount 168 FTE





# **Escrow - Escrow UK**

	2015 (£m)	2014 (£m)	Growth
Escrow revenue	16.4	15.4	7%
Escrow UK revenue	12.1	11.3	7%
Escrow contribution	9.2	8.8	4%

### **Escrow**

- Continued solid performance
- Renewals up 5% to £19.3m (2014: £18.3m)

## **Escrow UK**

- Prices increased in 2015
- Verification performance growth continues
- Terminations unchanged at less than 11%



# Escrow - Europe & US

	2015 (£m)	2014 (£m)	Growth
Escrow US revenue	2.8	2.5	10%
Escrow Europe revenue	1.6	1.6	3%

### **Overseas**

- All are stable & growing
- Strong performance from US team
- Excellent performance from Europe constant currency 11% growth
- Global account management stronger & performing well



# Cyber security landscape - an arms race

# Personal records:

Over one billion personal records were illegally accessed in 2015 – including health, financial, email, home addresses, password and bank details.



TARGET EXPECTED TO PAY \$20M TO MASTERCARD FOR BREACH

## Takklank website hit by third cyber attack

TalkTalk customers have their sensitive information stolen

#### HILTON WORLDWIDE POINT OF SALE TERMINALS INFECTED WITH MALWARE

Malware steals personal information during card transactions



## wetherspoon 650,000 PERSONAL DETAILS

Including names and email addresses, were stolen from a JD Wetherspoons' database. Card data of 100 customers was also taken after it was hacked.

#### The cost of data breach varies by industry, for example:

£241

If a healthcare organisation has a breach, the average cost could be as high as  $\pounds241$ . £200

In the education sector the average cost could reach £200.

£80

The lowest cost per lost or stolen record in the transportation sector is \$80.

£45

The lowest cost per lost or stolen record in the public sector is  $\pounds45$ .

£109

The retail industry's average cost increased dramatically from £69 last year to £109 this year.



# Something has to change

60%

After a website has been breached, 27% of consumers say they would not use that website again or open emails from that organisation. of consumers feel more concerned now than ever about **protecting their personal and financial information online.** 







20% of consumers claim to have been a **victim of a cyber attack** in the past.



While 85% of consumers shop online, just 20% feel very secure on online shopping sites.



63% of consumers think an online data breach will **compromise their financial information** within the next year.

Source: Trust in the Internet Survey 2015, NCC Group plc together with IDG Research Services



# **Board responsibility**

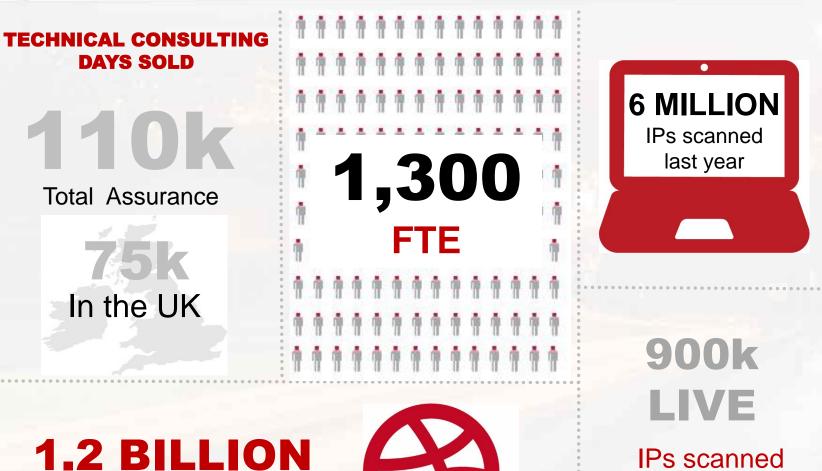
- Cyber-crime is single biggest threat to corporates & individuals
- Defending against damage & disruption is costly time, reputation, confidence
- Cyber risk awareness still poor at board-level ignorance is no excuse/defence
- Cyber security & associated risk mitigation is a Board's responsibility
- Cultural change is needed must move from reactive to proactive approach
- Businesses cannot outsource risk but can outsource security & mitigation
- Security policies should be as familiar as accounting policies to boards
  - Risk register must include cyber security
  - Boards must report cyber security strategy & any breaches annually
- Boards must adopt transparency before forced legislation being discussed



# We have the right to be secure

- Legislation being introduced from Europe in next couple of years
- General Data Protection Regulation (GDPR)
  - Aiming for adoption early 2016
  - New rules to be applicable two years after that
  - Breaches of rules will be punished with fines of up to 4% of global turnover
- Network and Information Security Directive (NISD)
  - Common cyber security framework
  - Aiming for improved cooperation across EU
  - Set of cyber security obligations & notification requirements
  - Energy, transport, banking, health, water & digital infrastructure sectors
- Individuals will gain right to know when data has been hacked
- UK needs to lead the way in how cyber security risk is reported

# Assurance – global reach



web pages monitored last year



20

nccgroup

last year



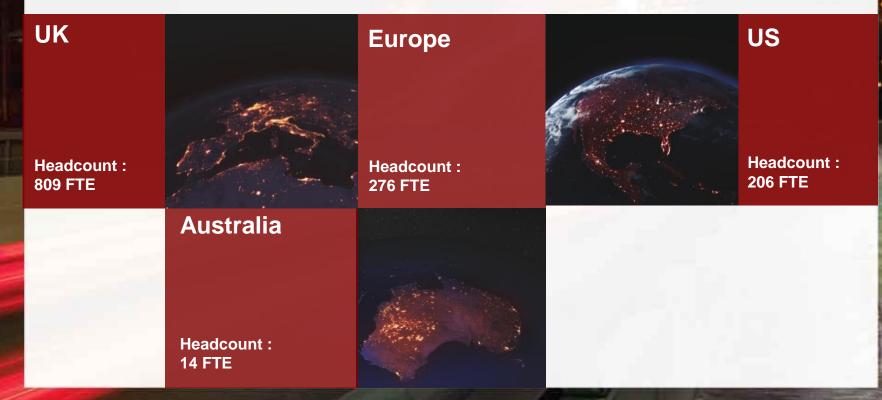
## Assurance

### Assurance

Revenue £93.5m

Contribution £10.3m Margin

14% Headcount 1305 FTE





## Assurance

	2015 (£m)	2014 (£m)	Growth
Assurance revenue	93.5	62.3	17%
Assurance contribution	10.3	7.7	33%

- Revenue growth of 57%
- Excellent organic growth of 17%
- Margin including Accumuli 14% (2014: 17%) target still 20%
- Global offering compelling, competitive proposition
- Continued staff development, recruitment & retention remains primary focus
- World leading research automotive
- Strengthened by provision of threat intelligence



## Assurance

	2015 (£m)	2014 (£m)	Growth
Security Consulting	59.7	36.1	65%
Software Testing & Web Performance	14.1	10.8	31%

## **Security Consulting**

- Revenues grew by 65%
- US & UK are working effectively for international clients
- · World's largest security team

## **Software Testing & Web Performance**

- Web Performance renewal rates 91%
- Renewals £7.0m (2014: £6.8m)

## Accumuli

Integration complete & strong performance



## **Domain Services**

	2015 (£m)	2014 (£m)
Domain Services revenue	3.3	-
Domain Services operating loss	(1.0)	(1.9)
Domain Assured – ICANN anti abuse product		
Escrow services flourished		

- Open Registry affected badly by ICANN delays
- Rationalisation of Group Managed Services products
- Managed Services delivering world class service
- Division starting to get closer to breakeven



# **Current trading & outlook**

- Continued strong, solid growth across Escrow
- Assurance
  - Security Consulting is now a global force
  - Service offerings further expanded by Accumuli
  - Strong organic growth set to continue
  - Fox-IT
    - Adds threat Intelligence (TI) & TI led managed services capabilities
    - Early days encouraging signs of cross selling potential
- Domain Services
  - · Positioned well as market takes off
- Group orders & renewals £75.7m
  - Group Escrow orders & recurring income of £21.6m (2014 at £20.6m)
  - Assurance orders & recurring revenues £54.1m (2014 at £36.6m)
- Confident about delivering another year of strong & consistent growth